

# ANTONIOS RUSMAN

## DETAILS

### ADDRESS

Korydallós  
Greece

### PHONE

6971539218

### EMAIL

antonirusman5@gmail.com

## LINKS

<https://rusman.gr/>

## SKILLS

Retail Operations &  
Leadership

Customer Service

Team Leadership &  
Delegation

Training & Onboarding

Time Management &  
Multitasking

Problem Solving

SAP (Basic Knowledge)

Microsoft 365

HTML & CSS, JavaScript,  
Python, Node.js

IT Knowledge

## LANGUAGES

Greek (Native)

English (Fluent)

Dutch (Basic)

## PROFILE

I am a motivated and responsible individual with a strong sense of professionalism and adaptability. My background includes customer-facing roles and technical monitoring, enabling me to work effectively in retail environments. I bring experience in customer service, team collaboration, and store operations, and I'm committed to supporting a positive, high-performing retail environment through strong communication, reliability, and a solutions-focused mindset.

## EMPLOYMENT HISTORY

### Sales Associate, Public Group A.E.

Glyfada

Jan 2024 — Present

- Assist customers in selecting products based on their needs and preferences.
- Maintain strong relationships with customers to encourage repeat visits and purchases.
- Collaborate with team members to ensure the store environment is organized, clean, and welcoming.
- Demonstrate excellent communication skills in interactions with customers and coworkers.

### Security Guard, NPS Private Security

Athens

Jul 2023 — Jan 2024

- Conducted night shifts at multiple neurological centers, ensuring equipment functionality and patient safety.
- Regularly inspected medical equipment to ensure proper operation.
- Maintained perimeter security and monitored for suspicious activity.
- Ensured the safety of customers, staff, and merchandise in various retail locations.
- Monitored store entrances/exits to prevent theft and unauthorized access.
- Handled conflict situations professionally to de-escalate tensions and maintain a safe shopping environment.
- Collaborated with store staff to report suspicious behavior and enforce company policies.

## EDUCATION

### Web Developer/Designer, IEK Delta 360

Athens

Nov 2024 — Jun 2026

- Focus on web technologies, UI/UX design, and front-end / back-end development tools.

### Vehicle Engineer, Io EPAL Nikaia

Nikaia

Sep 2020 — May 2023

- Vocational High School Degree. Grade: 16.3
- Vocational High School Diploma. Grade: 15.5